

## **HSC Community Outreach Meeting Minutes – February 7, 2023**

Human Services Campus, Inc. hosted a Quarterly Community Outreach Meeting on Tuesday, February 7, 2023 at 6:00 pm via ZOOM. This report is submitted per Ordinance G-6799. Invitations were emailed to 522 people, and hard copy, postcard mailed to 554 people. Approximately 38 individuals participated.

The following is a report of the meeting:

### **CALL TO ORDER AND INTRODUCTIONS**

#### **HUMAN SERVICES CAMPUS UPDATE**

Lisa Glow provided updates from CASS:

- Scaled up beds to 600 in mid-May and were at capacity in June.
- Services are available 24/7 and people are able to stay inside throughout the day.
- SB 1462 passed out of Senate Appropriations – this would give \$25 million into operating funds for homeless services. She encouraged neighbors and community leaders to sign in support of the bill.

Amy Schwabenlender provided updates from the HSC:

- The multidisciplinary outreach team is supporting the City of Phoenix with their enhanced street cleaning. The team has also started an unsheltered case conferencing where teams from HSC and other partners come together to go through as many people as possible to help people figure out next steps for a housing plan.
- There are almost 900 people a night sheltered on campus.
- HSC was recently awarded \$10 million for expanding efforts outside of the neighborhood to address unsheltered homelessness.
- Project Connect is scheduled for February 16 in Surprise, March 16 in Tempe, and will be partnering with the Arizona Housing Coalition for the Arizona StandDown on April 28.

#### **PHOENIX CITY COUNCIL DISTRICTS 7 and 8 UPDATE**

Vice Mayor Yassamin Ansari gave updates from Phoenix District 7:

- A new emergency, 280 bed shelter is being worked on at 27<sup>th</sup> Ave & Lower Buckeye and is intended to open during Summer 2023. Unsheltered individuals around the HSC are intended to get priority access to this shelter once it opens.
- On January 25, the Phoenix City Council voted to allocate \$15 million in American Rescue Plan funds for potential shelter and storage space.
- In 2022, Phoenix shelter capacity was increased by nearly 600 beds. In 2023, we are on track to gain another 800.
- More community space as well as more congregate and non-congregate spaces are needed, along with parks, storage, and spaces for pets.
- Workforce will be a major priority.
- Bathroom innovations, such as the Portland Loo, are being considered to help mitigate vandalism and drug use.

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- Block by block cleanings are taking place and individuals are being engaged about services in the process.
- Behavioral health specialists and police officers have been recruited to help out in areas where there is significant drug use taking place, specifically fentanyl.
- A special sub-committee meeting will be held to discuss mobile home parks and conviction concerns.

### **CITY OF PHOENIX UPDATE**

Rachel Milne gave an update on behalf of the City of Phoenix:

- The Office of Homeless Solutions ended strongly in 2022. This office was created within the City Manager's Department. Many positions were opened for the purpose of address homelessness.
- 800 new beds are in the queue over the next few years
- Enhanced cleanups started in December and three have been done so far. These cleanups are done block by block and individuals are engaged in the process and are offered help to move their belongings and seek services.

### **MADISON PIONEERS COALITION UPDATE**

Diane Langmade gave an update on behalf of Madison Pioneers Coalition (MPC):

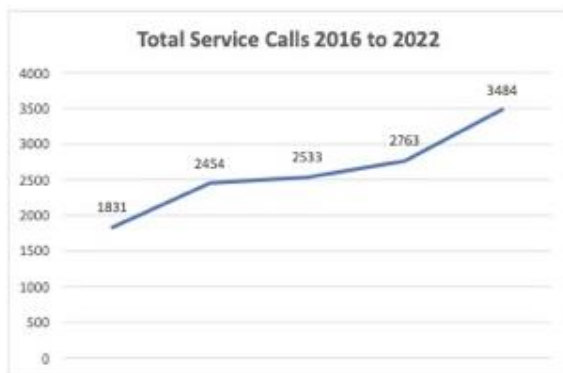
- MPC appreciates the City of Phoenix and the Police Department for their work in the neighborhood.
- There is a huge concern regarding fires and fire extinguishers are not helping.
- Requested "action items" for the HSC to be acted upon and reported out, including to stop all fires.
- Diane shared the 2022 service call crime data and asked what the HSC is doing to mitigate crime. Lt. David Seitter explained that the increase in crime can be explained by an increase in population as well as a policy change that occurred in March 2022. 901 calls are now corresponded with the Fire Department. Rachel Milne added that the City is working proactively with the Fire Department to solve issues related to fire.
- MPC would like to request follow up and action on a Fire Abatement Plan, right of way issues, and improvements to street lighting in the neighborhood.

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15-Nov-22

Citizen Generated Calls for Service in Grid BA26 for Police

Year	Jan	Feb	Mar	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Total	AV/Day
2018	178	167	190	189	189	142	136	122	142	124	132	120	1831	5
2019	126	161	216	230	209	187	234	209	193	245	232	212	2454	7
2020	251	228	255	214	213	225	167	195	183	200	184	218	2533	7
2021	230	250	273	260	229	215	184	248	174	220	232	248	2763	8
2022	255	235	332	451	313	282	280	256	246	253		estimated:	3484	10



Source: <https://www.phoenixopendata.com/dataset/calls-for-service>

Summary Crime Data for Jan to 14 Nov 2022

Crime	Code	Quantity
Armed Robbery	210 & 211	25
Fight or Assault	239 & 240	573
Aggravated Assault	245	49
Sexual assault	261	13
Theft	487	140
Injured/Sick Person	901	1097
Insane	918	33
Shots Fired	415G	28
Trespassing	418T	236
Dead body	901H	14

(5) in July

## COMMUNITY QUESTIONS AND RECAP

Question – Stacey Champion: What is the plan for heat mitigation this year and what is being done proactively?

Answer – Rachel Milne: The City is focused on indoor shelter spaces and several hundred will be available this year prior to the heat of the Summer. The Office of Heat Mitigation is also working on some solutions and securing funding for implementation.

Amy Schwabenlender: The HSC is looking into putting up cooling stations, bringing people inside and maximizing indoor space, and setting up tents on the lawn

Stacey Champion suggested rolling out services and activities at cooling stations to bring more people in.

Question – Diane Langmade: Is there any update on streetlights being repaired or replaced?

Answer – Fernando Felix: Neighborhood Services has been working with the Streets Department to address the streetlights. An issue with some of the streetlights is a line issue and various departments are coordinating an effort to fix these lights.

The next meeting is May 2, 2023. Updates will include report outs on fire abatement, right of way issues, and street lighting improvements.